



IFW

PATENT

Attorney Docket No.: 022195-1.00US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Wendell D. Brown

Application No.: 10/796,423

Filed: March 8, 2004

For: VIRTUAL CALL CENTER

Customer No.: 20350

Confirmation No. 1877

Examiner: Unassigned

Technology Center/Art Unit: Unassigned

**SUBSTITUTE PETITION TO
ACCEPT FORMAL DRAWINGS
AND
REINSTATE FILING DATE**

MAIL STOP PETITIONS
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Attention: Alesia M. Brown

Dear Ms. Brown:

In response to your recent request, Applicant submits herewith Exhibit C consisting of formal Figs. 1 and 2 in the above-referenced matter.

Applicant respectfully petitions to have the Notice of Incomplete Provisional Application vacated and respectfully request reinstatement of the March 8, 2004 filing date.

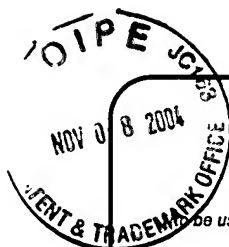
Applicant further requests an Official Filing Receipt be issued confirming the filing date of March 8, 2004.

Respectfully submitted,

Kenneth R. Allen
Reg. No. 27,301

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**TRANSMITTAL
FORM**

(To be used for all correspondence after initial filing)

Application Number	10/796,423	
	Filing Date	March 8, 2004
	First Named Inventor	Brown, Wendell D.
	Art Unit	Unassigned
	Examiner Name	Unassigned
Attorney Docket Number	022195-1.00US	
Total Number of Pages in This Submission	13	

ENCLOSURES (Check all that apply)

<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input type="checkbox"/> Amendment/Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Response to Missing Parts/ Incomplete Application <input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53	<input checked="" type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input checked="" type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____	<input type="checkbox"/> After Allowance Communication to Technology Center (TC) <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input checked="" type="checkbox"/> Other Enclosure(s) (please identify below): 1) Exhibit C - Formal Figs. 1 & 2; and 2) Return Receipt Postcard
Remarks The Commissioner is authorized to charge any additional fees to Deposit Account 20-1430.		

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm or Individual name	Townsend and Townsend and Crew LLP Kenneth R. Allen	Reg. No. 27,301
Signature	<i>Kenneth R. Allen</i>	
Date	November 5, 2004	

CERTIFICATE OF TRANSMISSION/MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below.			
Typed or printed name	Diane Hawley		
Signature	<i>Diane Hawley</i>	Date	November 5, 2004